Impactful communication

London Funders, March 2024

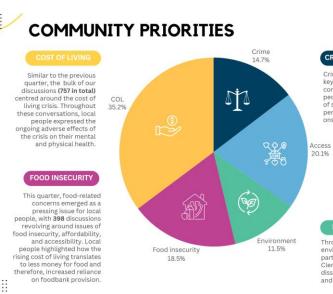




 Impactful communication: what's worked
Impactful communication: ID, understand, target your audience

3. Communicating impact: tips and examples

1. Impactful communication: what's worked





CRIME AND SAFETY Crime and community safety continued to be key concerns for people, with **315** conversations touching on these issues. Local people expressed feeling a decreased sense of safety and security, prompted by perceived increases in crime levels and the onset of darker winter nights.

HEALTH ACCESS

This quarter, access to health services remained a concern for local people, with 432 discussions relating to accessing and interacting with primary care. Notably, there is a growing perception that certain communities within the borough are facing more barriers to accessing healthcare than others.

Throughout the quarter, discussions about environmental concerns totalled **248**, particularly focusing on Loxford and Clementswood, where residents expressed dissatisfaction with the area's cleanliness and inadequate green spaces.







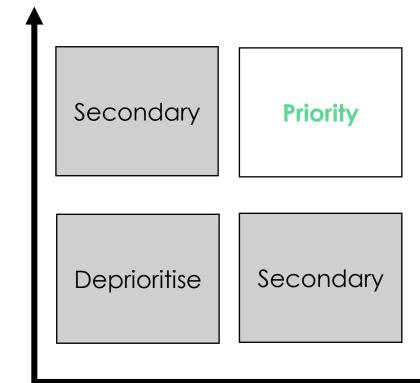
#FairerHackney



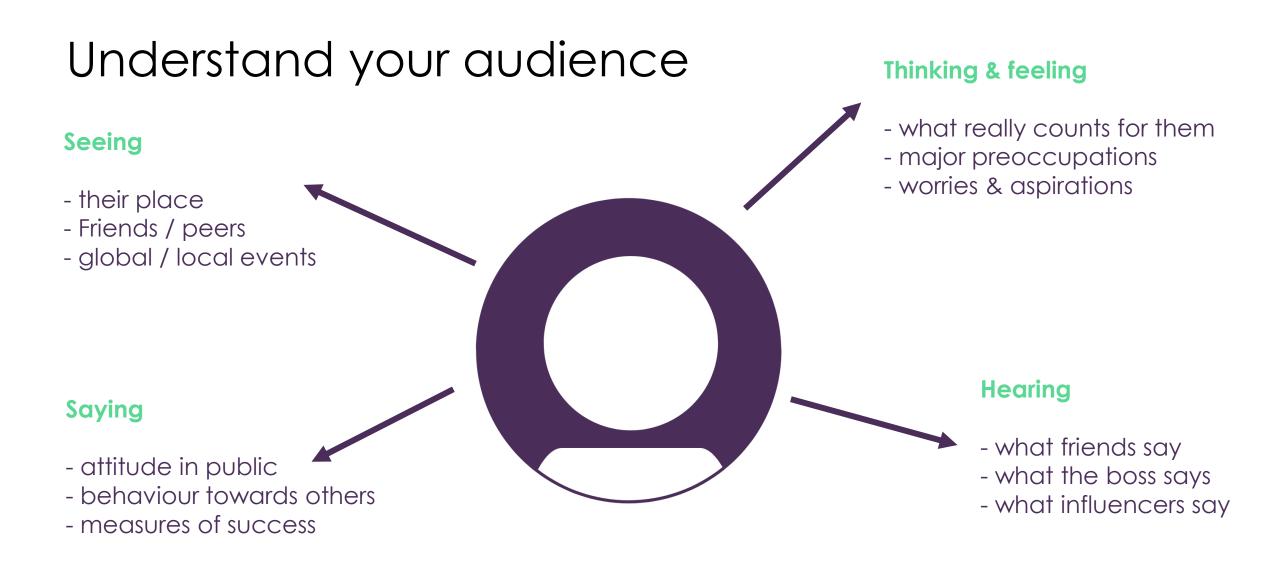
Identify your audience

who we **want** to talk to vs who we **need** to talk to

Importance of the issue to the audience



Influence of the audience on the issue



Demographics: age, income, pronouns, profession, education, family / marital status, location

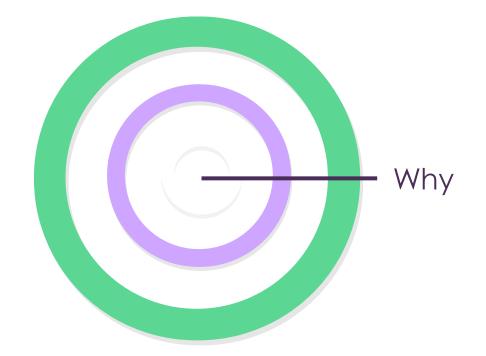
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Target your audience

- 1. Identify the right channels, partners and ambassadors for the target audience
- 2. Be realistic: utilise your strengths and mitigate weaknesses
- 3. Think about the outside world and what is going on
- 4. Test and learn

3. Communicating impact: tips

- 1. Think about story AND structure
- 2. Be clear, brief, and jargon-free
- 3. Choose the right impact data
- 4. Remember you need data AND feedback



3. Communicating impact: examples

Mama Youth

The team are delighted to share just some of the tremendous talent triumphs from our 2022 cohorts





Irvna Maaksymenko secured a Hannah Kerai paid PR & Publicity intern role joined Fulwell73 on their production internship.

Art Rezari secured a researcher role at Buzz16.



Devinder Ramdeva and Emeka Diamond have been awarded the Avalon/Breeders studio and location paid internship.



Nandipa Sesay is a Music Co-ordinator at Banijay.



Toni Osbourne is in a trainee Sales role at ITV



is a Production

Secretary at

Naked.

at Nutopia.



Youth team in a full-time

administrative role.

Jordan Burrell James Reid joined secured a post-Sky as an edit production internship assistant on 12 at Fulwell73. month contract.



Christina Vassell looks forward to bringing value to the team at Wise Owl Films as a Development Researcher for 6 months.



Robyn Salt and Masa Jamaludeen secured Digital Producer roles at Sky News.

Young Minds



3. Communicating impact: examples

Street League



Clic Sargent



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